

**RESUME****PERSONAL DETAILS**

NAME	:	ASHOK NAIK
ADDRESS	:	#27, 1 <sup>ST</sup> Main, 2 <sup>nd</sup> Cross, Vivekananda colony, BSK II stage, Bangalore - 560078
DATE OF BIRTH	:	20-Jul-1976
MARITAL STATUS	:	Married
NATIONALITY	:	Indian
CURRENT OCCUPATION	:	Technology Lead – CAN
EDUCATIONAL BACKGROUND (MONTH AND YEAR OF PASSING)	:	Bachelor's degree in Industrial Production branch of Engineering. Month/Year of passing: July/1998
PASSPORT NO. (VALID UPTO)	:	Z5017571 (Old Passport: J7080468)
COMPUTER LANGUAGES	:	C#, SQL Server, ASP.NET, Web Services, WCF, Web API
OPERATING SYSTEMS	:	Windows 7/XP, Windows Server 2003/2008, DOS
DATABASES AND SERVICES	:	SQL Server, MS Access, Oracle 10g, SQLite
TOOLS	:	IDEs: Visual studio 2015, SQL Management studio, Report viewer/query Builder, SQL profiler BI: Knowledge of SSRS reporting. MS-CRM: Development and registration of Plug-Ins, Customization, development/maintenance of WebAPIs, WCF. DevOps: GitLab, Jenkins, IBM Urban code deploy Version control: TFS, GITLab Others: Notepad++, Microsoft Office tools, Textpad 4.4.1, Beyond Compare
CLIENT SPECIFIC TOOLS	:	Team city (alternate is Jenkins), Splunk, Resharper
<b>INFOSYS PROPRIETARY TOOLS</b>	:	IPM+, AMS, MiTime (DART compliance), Kshop, SLA reporting

**DETAILS OF THE PROJECTS WORKED ON**

**1. Project Name** CRM Offline App

**Client** BJ Services

Working as a Developer in the project and responsible for developing UI screens (WPF), data retrieval from online CRM and generating offline reports using report viewer (using SQLite DB). Also worked on creating/registering plug-ins for various messages. Customization of CRM components. Created and enhanced custom and existing entities and attributes.

Acted as a Developer in the project (Agile methodology) and responsible for developing UI screens (WPF), data retrieval from online CRM and generating offline reports using report viewer (using SQLite DB). Also worked on creating/registering plug-ins for various messages. Customization of CRM components. Created and enhanced custom and existing entities and attributes.

**Role** : Technology Lead/ Developer

**Responsibility** : a) Responsible for developing UI screens(WPF),  
b) Data retrieval from online CRM and generating offline reports using report viewer (using SQLite DB).

**Duration** : Feb-2018 to Till date

**Software** : C#, Visual Studio 2010, MS-CRM, WPF, Report viewer

**2. Project Name** CRM Integration

**Client** North Western Mutual

Acted as a Developer in the project (Agile methodology and Insurance domain) and responsible for development/enhancement of business functionalities for the integration of applications, development and registration of plug-ins, Created C# plugins for CRM data validation Work flows, Customization, development of WebAPIs, WCF services. Migration of applications from TFS to GitLab and Jenkins implementation for continuous integration, migrating the integration applications from on premise to azure-online.

The project includes application maintenance. Agile methodology was used for this project. Application maintenance: Change requests, release, and SIT Quality assurance (QA).

**Role** : Technology Lead/ Developer

**Responsibility** : a) Responsibilities include development/enhancement of business functionalities for the integration applications, migration of applications from TFS to GitLab and Jenkins implementation for continuous integration, moving the integration applications from on premise to azure-online. Performing code reviews and ensuring that the developed code complies with best practices and standards.  
b) Participating in Sprint planning and retro sessions and providing valuable inputs.  
c) Evaluating the resources for project requirements.

**Duration** : Oct 2016 – Jan 2018

**Software** : C#, Visual Studio 2010, MS-CRM, WCF, Web API, GitLab, Jenkins, IBM Urban code deploy, Basic knowledge on Azure (Service Bus, Logic App, Api App), SoapUI, Postman, Splunk

**3. Project Name** EttLiv Service Layer – Insurance projects

**Client** Länsförsäkringar

This project is on Insurance domain. The project includes set of Service layer, Web applications and WCF services.

The service layer acts as the application integrator and it integrates the heterogeneous client applications and the base systems.

The insurance policies are created in client systems by using master data present in base systems. The data flow between different systems will be in XML format. The data validations through the rules-engine developed in WCF services.

The project includes Maintenance and production support.

<b>Role</b>	:	Technology Lead
<b>Responsibility</b>	:	<ul style="list-style-type: none"> <li>(a) Software Design, Requirement traceability matrix, Impact Analysis, Estimation, Development, Code-review. Coordinate with stakeholders to collect the requirements for enhancements/change requests.</li> <li>(b) Performing code reviews and ensuring that the developed code complies with best practices and standards</li> <li>(c) Preparing software requirement specifications, Functional requirements, development and Testing.</li> <li>(d) Developed Utilities (using C# and WCF) as value add to the project which helps team to improve productivity.</li> <li>(e) Managing SLA tracker and RCA for bugs/support incidents.</li> <li>(f) Evaluating the resources for Infosys recruitment drive.</li> </ul>
<b>Duration</b>	:	Jan 2015 – Sep 2016
<b>Software</b>	:	C#, Visual Studio 2010, MS-CRM, WCF, SoapUI

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**4. Project Name** GoldMine – An Insurance Application

**Client** AON Insurance

This project is for one of the leading insurance companies in US. This project involves creation of insured, submission, quote, policy and endorsement. Enhancing the existing widow's application to add more data that is carried out to various stages of creation of policy. The project has 25 modules with one project as the client and the rest of the projects include constants, GUI components, DB components, common classes, resource files etc.

The project includes application maintenance.

Application maintenance: Change requests, release, and SIT Quality assurance (QA).

<b>Role</b>	:	Technology Lead/ Developer
<b>Responsibility</b>	:	<ul style="list-style-type: none"> <li>(a) Software Design, Requirement traceability matrix, Impact Analysis, Estimation, Development, Code-review. Coordinate with stakeholders to collect the requirements for enhancements/change requests.</li> <li>(b) Performing code reviews and ensuring that the developed code complies with best practices and standards</li> <li>(c) Preparing software requirement specifications, Functional requirements, development and Testing.</li> </ul>
<b>Duration</b>	:	Jan 2013 – Jan 2015
<b>Software</b>	:	C#, Visual Studio 2010, MS-CRM, WCF, Web API, GitLab, Jenkins, IBM Urban code deploy, Basic knowledge on Azure (Service Bus, Logic App, Api App), SoapUI, Postman, Splunk

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**PRIOR EXPERIENCE OUTSIDE INFOSYS**

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<b>Company</b>	Accenture Services Pvt Ltd.
<b>Duration</b>	18 months
<b>Designation:</b>	Sr. Software Engineer
<b>Responsibility</b>	<ul style="list-style-type: none"> <li>(a) Development, Code-review, configuring the server, creating batch files and scheduling the windows tasks.</li> <li>(b) Performing code reviews and ensuring that the developed code complies with best practices and standards</li> <li>(c) Coordinate with stakeholders to collect and analyze project requirement data.</li> <li>(d) Preparing software requirement specifications, Functional requirements, development and Testing.</li> <li>(e) Managing the maintenance team and providing technical support.</li> <li>(f) Developed Utilities (using C# and WCF) as value add to the project, which helped team to improve productivity.</li> </ul>

**Client** AT & T

**Description of the project**

This project (Aristos – Service Guide) is for one of the leading Telecom companies in US. This project involves migration of service guides from one platform to new SFDC (Sales force) environment.

This deals with service guide (User manual) migration from one sales force platform to another sales force platform.

Service guide is the user manual provided by the telecom service provider to the customers, who will have service description, service components (Network connection, plans etc), pricing, Billing etc.

In this project, C# is extensively used for developing the windows and console applications like conversion of Excel data into word and vice versa, comparison of word documents and converting into PDF. Splitting the service guide into Crids and stitching the Crids back to service guide to accommodate any changes made to the service guides and style checker functionality to check whether service guides follow standard fonts/styles according to template.

All the service guides for migration will be processed and moved to cloud share system.

Console applications are developed using C# which will be integrated with Java functionalities by batch processes which will be scheduled in windows task scheduler in Windows 2008 server.

**Duration** : May 2011 – Dec 2012  
**Software** : C#, XML, OpenXML, Resharper, Visual studio, C# Console App (a batch job).

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<b>Company</b>	Canarys Automation Private Ltd.
<b>Duration</b>	13 months
<b>Designation:</b>	Software Engineer
<b>Responsibility</b>	<ul style="list-style-type: none"> <li>(a) Mapping database fields, Writing DB queries,</li> <li>(b) Coding and generating scripts, Refactoring, Code-Review,</li> <li>(c) Applying FXCOP rules. Coordinate with stakeholders to collect and analyze project requirement data.</li> </ul>

**Client**                    A Hydraulic Department

**Description of the project**

This project deals with timely, adequate and equitable distribution of water to the users. Sensors are fixed at various locations at the distributary Canals. Sensor data is captured in different file formats (.txt, .dat etc.) these data files are accessed by this website from ftp-server and the data is stored in database. Water related data like water level, volume, discharge are tallied against the water schedule plans of various crops and seasons and the data is represented in infragistics controls, charts and maps so that it helps water department personnel to know any variations in the actual discharge and planned discharge and sends SMS to concerned personnel and helps in providing the timely and adequate and equitable supply of water to then users.

**Duration**                : Mar 2010 – Apr 2011

**Software**                : C#, ASP.NET, ADO.NET, SQL Server, Infragistics controls

**Company**                Bangalore SoftSell Ltd.

**Duration**                12 months (Deputed to 3i InfoTech Sdn Bhd., **Kuala Lumpur, Malaysia**)

**Designation:**        Software Engineer

**Responsibility**        (a) Mapping database fields, Writing DB queries,  
 (b) coding and generating scripts, Refactoring, Code-Review,  
 (c) Applying FXCOP rules. Coordinate with stakeholders to collect and analyze project requirement data.

**Client**                    3i InfoTech Sdn Bhd., **Kuala Lumpur, Malaysia**

**Description of the project**

This project involves Data migration from Takaful existing system to PREMIA for General insurance products (Motor, Household insurance policies and claims). Initially source data stored in Oracle database is checked and cleansed and it is taken for migration. A comprehensive 'Audit/Reconciliation' process has been planned to ensure data integrity.

Using mapping technique, the source database fields will be matched with Premia database fields and .NET technology is used to create scripts by fetching data from Oracle database (source database). These scripts will be run on Premia user interface so that the data will be saved into destination database.

Premia environment is economic to maintain, user friendly and has options for viewing, approving and endorsing of the policy with its GUI facility.

**Duration**                : Jan 2009 – Feb 2010

**Software**                : C#, Oracle 10g, ASP.NET, ADO.NET

**Company** Bangalore Soft Sell Ltd.  
**Duration** 24 months  
**Designation:** Software Engineer  
**Responsibility** a) Migration of JSP screens to Asp.net screens, migrating classes for business logic,  
b) Creating stored procedures and Manual testing.  
c) Refactoring, Code-Review, Applying FXCOP rules

**Client** Indian Banks Association (IBA)

**Description of the project**

BancMate CBS (Core Banking Solution) is the India's first and only bi-lingual banking application as per the mandatory requirements of the Official Languages Act, 1963. It is the first such solution available to the Indian Banking Sector which has been evaluated by Indian Banks Association (IBA) found to be technically and practically meeting the requirements of the banks and the same has been recommended for consideration. It is developed in MVC architecture using Java, J2EE and SQL Server 2005 database.

This project is focused on migration of J2EE to .Net technology (using ASP.Net and C#). This project is developed in MVC architecture.

**Duration** : Feb 2007– Jan 2009  
**Software** : C#, ASP.NET, ADO.NET, Sql Server

Sep 1998 to Feb 2007 is a non-IT/non-development experience and it's not included in my 11 yrs of experience (which is reflecting in Harmony).

**SKILL SET**

#	Skill Area	Experience (in Years)	Proficiency
1	Banking (Banking Basics)	1.50	NA
2	Insurance	3.00	NA
3	Retail branding	1.00	NA
4	Telecom	1.50	NA

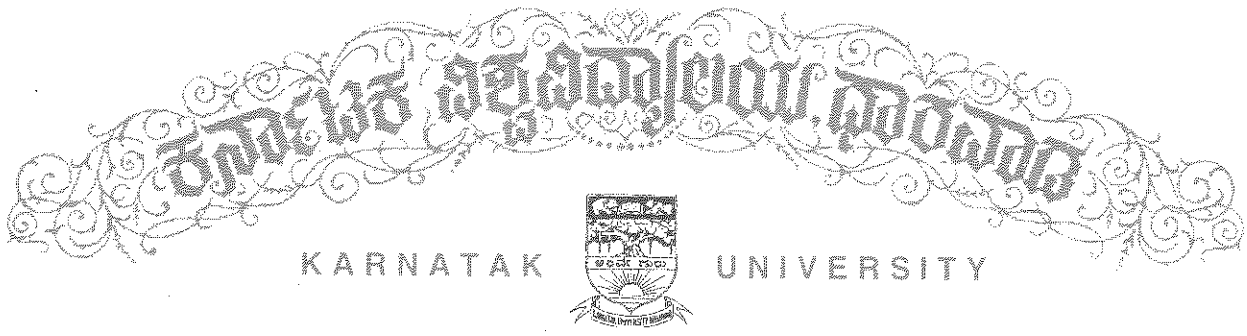
**CERTIFICATIONS**

#	Certification Type	Grades/Remarks
1	C2140-062_IBM Certified Deployment Professional - Rational UrbanCode Deploy - External	Grade: Pass (74%)

**DETAILS OF INFOSYS TRAINING UNDERGONE**

#	Trained On	Period(in Days)
1	Application Development, Maintenance and Testing	06

2	.Net app development using ASP.NET MVC	10
3	Design Thinking	02
4	Speak Up Right LnD	02
5	Email Etiquette	01
6	Assertiveness Skills	03
7	Building Agile Teams LnD	08



ಕರ್ನಾಟಕ ವಿಶ್ವವಿದ್ಯಾಲಯದ ಕುಲಾಧಿಪತಿ, ಕುಲಪತಿ ಹಾಗೂ ಸಿನೇಟ ಸದಸ್ಯರಾದ ನಾವು,  
We, the Chancellor, Vice-Chancellor and Members of the Senate of the  
Karnatak University certify that

ಅಶೋಕ ಮಾಲ್ಲಪ್ಪ ನಾಯ್ಕ  
ಗೋಡಾಟ್ ಇನ್‌ಸ್ಟಿಟ್ಯೂಟ್ ಆಫ್ ಟೆಕ್ನಾಲಜಿ ಬೆಲ್ಜಿಯಂ  
ಇವರು ಸಂಬಂಧಿಸಿದ ಪದವಿ ಪರೀಕ್ಷೆಯನ್ನು ಜುಲೈ ೧೯೯೮ ರಲ್ಲಿ

ಪ್ರಥಮ ವರ್ಗದಲ್ಲಿ ಪ್ರಶಸ್ತಿ ಸಹಿತ ಉತ್ತೀರ್ಣರಾದ ನಿಮಿತ್ತ ಇವರಿಗೆ  
Ashok Mallappa Naik of  
Gogte Institute of Technology Belgium  
having been examined in July 1998 with Reg. No. 94.FF.008 and  
placed in the First Class with Distinction the Degree of

ಬ್ಯಾಚಲರ್ ಆಫ್ ಎಂಜಿನೀಯರಿಂಗ್

( ಇಂಡಸ್ಟ್ರಿಯಲ್ ಪ್ರೊಡಕ್ಷನ್ )

**Bachelor of Engineering**

( INDUSTRIAL PRODUCTION )

ಪದವಿ ಪ್ರದಾನವನ್ನು ಧಾರವಾಡ ದಲ್ಲಿ ಒಂದು ಸಾವಿರದಾ ಒಂಬತ್ತನೂರಾ ತೊಂಬತ್ತೊಂಬತ್ತು  
ಜನವರಿ ಇಪ್ಪತ್ತೊಂಟ ರಂದು ಅಧಿಕೃತಗೊಳಿಸಿದ್ದೇವೆ.

has been conferred on him/her at Dharwad, on the twenty eighth day of the  
month of January in the year one thousand nine hundred ninety nine

ಈ ವಿಶ್ವವಿದ್ಯಾಲಯದ ಮುದ್ರೆ ಮತ್ತು ಕುಲಪತಿಯವರ ರುಜುಗಳಿಂದ ಇದನ್ನು ಪ್ರಮಾಣೀಕರಿಸಲಾಗಿದೆ.

In Testimony whereof are set the Seal of the said University and the Signature  
of the said Vice-Chancellor.

S.No. of Certificate 4310



Anubhan  
ಕುಲಪತಿ Vice-Chancellor



In recognition of the commitment to achieve professional excellence,  
this certifies that

*Ashok Naik*

has successfully completed the program requirements as an

**IBM Certified Deployment Professional**  
**Rational UrbanCode Deploy**

*December 15, 2017*

Certified for

**IBM | Cloud**



Robert LeBlanc  
Senior Vice President  
IBM Cloud